

## Useful Contact Details

### Stratford-upon-Avon Town Council

Name	Contact Details
Sarah Summers – Town Clerk	Office hours: 01789 269332 Out of office hours: 01789 294117 Mobile: 07787 592012 Email: <a href="mailto:sarah.summers@stratford-tc.gov.uk">sarah.summers@stratford-tc.gov.uk</a>
Phil Mills – Deputy Town Clerk	Office hours: 01789 269332 Mobile: 07795 003715 Email: <a href="mailto:phil.mills@stratford-tc.gov.uk">phil.mills@stratford-tc.gov.uk</a>
Lisa Cowley – Admin Officer and PA to Town Clerk	Mobile: 07342 110112 Email: <a href="mailto:lisa.cowley@stratford-tc.gov.uk">lisa.cowley@stratford-tc.gov.uk</a>
Charles Wilson – Civic Officer	Office hours: 01789 269332 <a href="mailto:charles.wilson@stratford-tc.gov.uk">charles.wilson@stratford-tc.gov.uk</a>
Emma Evans – Cemetery and Events Co-ordinator	Office hours: 01789 269332 <a href="mailto:emma.evans@stratford-tc.gov.uk">emma.evans@stratford-tc.gov.uk</a>
Victoria Flynn – Finance and Facilities Officer	Office hours: 01789 269332 <a href="mailto:victoria.flynn@stratford-tc.gov.uk">victoria.flynn@stratford-tc.gov.uk</a>
Pat Bojzcuk – Housekeeper and Event Supervisor	Office hours: 01789 269184 <a href="mailto:events@stratford-tc.gov.uk">events@stratford-tc.gov.uk</a>
Tony Holt – Cemetery Foreman	Mobile: 07767 834447 Out of office hours: 01789 550466 Email: <a href="mailto:cemetery@stratford-tc.gov.uk">cemetery@stratford-tc.gov.uk</a>
Richard Lees – Health and Safety Officer	Tel: 01789 267629 Mobile: 077944 83054 Email: <a href="mailto:mrichard.lees@gmail.com">mrichard.lees@gmail.com</a>
Avenue Ward Representative	Councillor Richard Vos Mobile: 07989 189144 Email: <a href="mailto:richard.vos@stratford-tc.gov.uk">richard.vos@stratford-tc.gov.uk</a> Councillor Cohl Warren-Howles Mobile: 07947 841133 Email: <a href="mailto:cohl.warren-howles@stratford-tc.gov.uk">cohl.warren-howles@stratford-tc.gov.uk</a>
Bishopston Ward Representative	Councillor Chris Wall Tel: 01789 508396 Email: <a href="mailto:chris.wall@stratford-tc.gov.uk">chris.wall@stratford-tc.gov.uk</a> Cllr Victoria Alcock Mobile: 07904 352133 Email: <a href="mailto:victoria.alcock@stratford-tc.gov.uk">victoria.alcock@stratford-tc.gov.uk</a>
Bridgetown Ward Representative	Councillor Ian Fradgley Tel: 01789 266369 Email: <a href="mailto:ian.fradgley@stratford-tc.gov.uk">ian.fradgley@stratford-tc.gov.uk</a> Councillor Roy Dyer Tel: 07842 200872 Email: <a href="mailto:roy.dyer@stratford-tc.gov.uk">roy.dyer@stratford-tc.gov.uk</a>

Clopton Ward Representative	Councillor Jason Fojtik Tel: 01789 551267 Email: <a href="mailto:jason.fojtik@stratford-tc.gov.uk">jason.fojtik@stratford-tc.gov.uk</a> Councillor Philip How Mobile: 07854 618658 Email: <a href="mailto:philip.how@stratford-tc.gov.uk">philip.how@stratford-tc.gov.uk</a>
Guildhall Ward Representative	Councillor Jenny Fradgley Tel: 01789 266369 Email: <a href="mailto:jenny.fradgley@stratford-tc.gov.uk">jenny.fradgley@stratford-tc.gov.uk</a> Councillor Tony Jackson Tel: 01789 551615 Email: <a href="mailto:tony.jackson@stratford-tc.gov.uk">tony.jackson@stratford-tc.gov.uk</a>
Hathaway Ward Representative	Councillor Gill Cleeve Mobile: 07971 343051 Email: <a href="mailto:gill.cleeve@stratford-tc.gov.uk">gill.cleeve@stratford-tc.gov.uk</a> Councillor Toby Lee Mobile: 07525 778560 Email: <a href="mailto:toby.lee@stratford-tc.gov.uk">toby.lee@stratford-tc.gov.uk</a>
Shottery Ward Representative	Councillor David Curtis Mobile: 07971 343084 Email: <a href="mailto:david.curtis@stratford-tc.gov.uk">david.curtis@stratford-tc.gov.uk</a> Councillor William Dowling Tel: 01789 740795 Email: <a href="mailto:bill.dowling@stratford-tc.gov.uk">bill.dowling@stratford-tc.gov.uk</a>
Tiddington Ward Representative	Councillor Kate Rolfe Tel: 01789 550624 Email: <a href="mailto:kate.rolfe@stratford-tc.gov.uk">kate.rolfe@stratford-tc.gov.uk</a> Councillor Eva Mackenzie Mobile: 07895 056264 Email: <a href="mailto:eva.mackenzie@stratford-tc.gov.uk">eva.mackenzie@stratford-tc.gov.uk</a>
Welcombe Ward Representative	Councillor Elizabeth Coles Tel: 07462 734222 Email: <a href="mailto:elizabeth.coles@stratford-tc.gov.uk">elizabeth.coles@stratford-tc.gov.uk</a> Councillor Kevin Taylor Mobile: 07525 778560 Email: <a href="mailto:kevin.taylor@stratford-tc.gov.uk">kevin.taylor@stratford-tc.gov.uk</a>
The Mayor Incumbent	2019/2020 Mayor Kate Rolfe Tel: 01789 550624 Email: <a href="mailto:kate.rolfe@stratford-tc.gov.uk">kate.rolfe@stratford-tc.gov.uk</a>

## Stratford-on-Avon District Council

Department	Contact Details
Main Switchboard	Office hours: 01789 267575 Email: <a href="mailto:info@stratford-tc.gov.uk">info@stratford-tc.gov.uk</a>
Housing Advice	Telephone: 01789 260861

	Email: <a href="mailto:housingadviceteam@stratford-dc.gov.uk">housingadviceteam@stratford-dc.gov.uk</a>
Council Tax	Telephone: 01789 260990 Email: <a href="mailto:revenues@stratford-dc.gov.uk">revenues@stratford-dc.gov.uk</a>
Waste and Recycling	Telephone: 01789 260616 Email: <a href="mailto:streetscene@stratford-dc.gov.uk">streetscene@stratford-dc.gov.uk</a>
Marie Darwen - Policy Officer for Older People	Telephone: 01789 260108 Email: <a href="mailto:marie.darwen@stratford-dc.gov.uk">marie.darwen@stratford-dc.gov.uk</a>
Non-domestic Rates (Business Rates)	Telephone: 01789 260993 Email: <a href="mailto:ndr@stratford-dc.gov.uk">ndr@stratford-dc.gov.uk</a>
Financial Support	Email: <a href="mailto:socialinclusion@stratford-dc.gov.uk">socialinclusion@stratford-dc.gov.uk</a>

## Emergency Services

Organisation	Telephone Number
County Air Ambulance Headquarters	01922 618058
Emergency	999
Non-Emergency	101
Nearest Police Station	Rother Street 01789 444500
Nearest Fire Station	Masons Road 01789 293271
Nearest Ambulance Station	Masons Road 01384 215555
Warwickshire Ambulance Service Headquarters	01926 881331

## Banks, Finance & Bills

Organisation	Contact Details
Barclays  Market Cross Stratford-upon-Avon CV37 6AP	Telephone: 03457345345
British Gas Energy Trust	Telephone: 01733 421021 Email: <a href="mailto:BritishGasEnergyTrust@lets-talk.online">BritishGasEnergyTrust@lets-talk.online</a>
Employment Support Allowance	Website: <a href="https://www.gov.uk/employment-support-allowance/eligibility">https://www.gov.uk/employment-support-allowance/eligibility</a>
E.on Energy Fund	Telephone: 03303 80 10 90
Halifax  28 Bridge Street Stratford-upon-Avon CV37 6AD	Telephone: 03456003934

Handelsbanken  Kings House Elm Court Stratford-upon-Avon CV37 6PA	Telephone: 01789 261402
HSBC  13 Chapel Street Stratford-upon-Avon CV37 6ET	Telephone: 0345 740 4404
Lloyds  22 Bridge Street Stratford-upon-Avon CV37 6AG	Telephone: 0345 300 0000
Nationwide  6A Wood Street Stratford-upon-Avon CV37 6JG	Telephone: 0800 554 0525
NatWest  31 Rother Street Stratford-upon-Avon CV37 6ZS	Telephone: 0345 788 8444
OVO Energy Fund	Telephone: 0800 0699 831
TSB  7 Union Street Stratford-upon-Avon CV37 6QT	Telephone: 01789 293823
Santander  21 Wood Street Stratford-upon-Avon CV37 6JU	Telephone: 0800 912 3123
Scottish Power Hardship Fund	Telephone: 0808 800 0128
Severn Trent Water	Telephone: 0345 7500 500 Website: <a href="https://www.stwater.co.uk/help-and-contact/contact-us/">https://www.stwater.co.uk/help-and-contact/contact-us/</a>
SSE (Southern Electric) Priority Assistance Fund	Telephone: 0800 622 838
Statutory Sick Pay	Website: <a href="https://www.gov.uk/statutory-sick-pay">https://www.gov.uk/statutory-sick-pay</a>

Universal Credit	Telephone: 0800 328 5644 Textphone: 0800 328 1344 Website: <a href="https://www.gov.uk/universal-credit/eligibility">https://www.gov.uk/universal-credit/eligibility</a>
Warm Home Discount	Website: <a href="https://www.gov.uk/the-warm-home-discount-scheme">https://www.gov.uk/the-warm-home-discount-scheme</a>
Warwickshire Local Welfare Scheme	Telephone: 0800 4081448

## Rest Centres and Standby Shelters

Premises	Key Holder
YHA, Church Lane (Standby accommodation in <b>Alveston</b> )	Jane Dodge, Secretary to Alveston Village Association 01789 261033 / 07710 602036  YHA Telephone number: 01789 297093
Bishopton Community Centre Drayton Avenue (Standby accommodation in <b>Bishopton</b> )  Bishopton Primary School Drayton Avenue Standby accommodation in <b>Bishopton</b> )	Councillor Victoria Alcock Mobile: 07904 352133 <a href="mailto:victoria.alcock@stratford-tc.gov.uk">victoria.alcock@stratford-tc.gov.uk</a>
Town Hall Sheep Street (Standby accommodation in <b>Guildhall</b> )	Sarah Summers – Town Clerk Telephone: 01789 269332 Mobile: 07787 592012 <a href="mailto:sarah.summers@stratford-tc.gov.uk">sarah.summers@stratford-tc.gov.uk</a>
Stratford-upon-Avon School, Alcester Road (Activated by WCC Emergency Planning Unit in <b>Hathaway</b> )	Telephone: 01789 268051
Tiddington Community Centre (Standby accommodation in <b>Tiddington</b> )	Rob Coble - Chairman Telephone: 01789 268390 Mobile: 07710 144729 <a href="mailto:rob.coble@touchwoodonline.com">rob.coble@touchwoodonline.com</a>
Stratford-upon-Avon Leisure Centre, Bridgefoot (Activated by WCC Emergency Planning Unit in <b>Welcombe</b> )	Telephone: 01789 268826 Email: <a href="mailto:stratfordinfo@everyoneactive.com">stratfordinfo@everyoneactive.com</a>

## Organisations and Charities

Organisation	Details
<p>Age UK Coventry &amp; Warwickshire</p> <p>36 Greenhill Street Stratford-upon-Avon CV37 6LE (charity shop)</p> <p>8 Clemens Street Leamington Spa Warwickshire CV31 2DL (main office)</p>	<p>Telephone: 01926 458100 / 02476 231999 Email: <a href="mailto:info@ageukcovwarks.org.uk">info@ageukcovwarks.org.uk</a></p>
<p>Alcoholics Anonymous</p>	<p>Telephone: 0800 9177 650 Email: <a href="mailto:help@aamail.org">help@aamail.org</a> Website: <a href="https://www.alcoholics-anonymous.org.uk/AA-Meetings/Find-a-Meeting/">https://www.alcoholics-anonymous.org.uk/AA-Meetings/Find-a-Meeting/</a></p>
<p>British Red Cross</p>	<p>Telephone: 024 7630 4200</p>
<p>Change Grow Live</p>	<p>Telephone: 0161 203 6622 Website: <a href="https://www.changegrowlive.org/">https://www.changegrowlive.org/</a></p>
<p>Citizens Advice South Warwickshire</p>	<p>Telephone: 0300 330 1183 (between 10:00am - 3:00pm Monday to Friday) Email: the CASW email form can be found here <a href="http://www.casouthwarwickshire.org.uk/contact/email-us">www.casouthwarwickshire.org.uk/contact/email-us</a> Webchat: <a href="http://www.casouthwarwickshire.org.uk/contact/chat-with-us">www.casouthwarwickshire.org.uk/contact/chat-with-us</a></p> <p>If your query is about our Help to Claim service for claiming Universal Credit please call 0800 144 8 444 (Monday to Friday between 9:00am and 5:00pm) Help to Claim chat online: <a href="http://www.citizensadvice.org.uk/about-us/contact-us/contact-us/help-to-claim">www.citizensadvice.org.uk/about-us/contact-us/contact-us/help-to-claim</a></p> <p><a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a></p>
<p>Domestic Abuse Counselling Support (DACS)</p>	<p>Telephone: 07561 191201 Email: <a href="mailto:dacsnd@outlook.com">dacsnd@outlook.com</a></p>
<p>Stratford-upon-Avon Foodbank</p>	<p>Telephone: 07884 418732</p>

<p>FoodBank Warehouse &amp; Distribution Centre:          Tesco Superstore          Birmingham Road          Stratford-upon-Avon          CV37 0UA          Located on the left-hand side car park, follow signs for Click &amp; Collect (next to the parent/toddler parking area)</p>	<p>Email:  <a href="mailto:info@stratforduponavon.foodbank.org.uk">info@stratforduponavon.foodbank.org.uk</a></p>
<p>Girl Guides Stratford District</p>	<p>Councillor Gill Cleeve          Mobile: 07971 343051          Email: <a href="mailto:gill.cleeve@stratford-tc.gov.uk">gill.cleeve@stratford-tc.gov.uk</a></p>
<p>Lifespace Trust           Tyler House, Tyler Street          Stratford-upon-Avon          CV37 6TY</p>	<p>Telephone: 01789 297400</p>
<p>Midland Rover Owner Club 4x4 response</p>	<p>Telephone: 01926 412580          Email:  <a href="mailto:emergencyplanningunit@warwickshire.gov.uk">emergencyplanningunit@warwickshire.gov.uk</a>  <a href="mailto:response@mroc.co.uk">response@mroc.co.uk</a></p>
<p>Safeline           6a New Street          Warwick          CV34 4RX</p>	<p>Telephone: 01926 402498          Email: <a href="mailto:office@safeline.org.uk">office@safeline.org.uk</a></p>
<p>Shout</p>	<p>If you're in crisis, text SHOUT to 85258          Email: <a href="mailto:info@giveusashout.org">info@giveusashout.org</a></p>
<p>The Silver Line</p>	<p>Telephone: 0800 4 70 80 90          Email: <a href="mailto:info@thesilverline.org.uk">info@thesilverline.org.uk</a></p>
<p>Stratford-upon-Avon Samaritans           Tyler House          Tyler Street          Stratford-upon-Avon CV37 6TY</p>	<p>Telephone: 116 123 (free from any phone)          0330 094 5717 (local call charges apply)          Email: <a href="mailto:jo@samaritans.org">jo@samaritans.org</a></p>
<p>Scouts District Chairman</p>	<p>District Chairman: Tony Guy          Email: <a href="mailto:tonyguy@tonyguy.co.uk">tonyguy@tonyguy.co.uk</a></p>
<p>Shakespeare Lions</p>	<p>Lion June Lloyd-Adams          Telephone: 07815 096841          Email: <a href="mailto:ukjunela@icloud.com">ukjunela@icloud.com</a></p>
<p>Springfield Mind           48 Cygnet Court          Timothy's Bridge Road          Stratford-upon-Avon</p>	<p>Telephone: 01789 298615          Email: <a href="mailto:enquiries@springfieldmind.org.uk">enquiries@springfieldmind.org.uk</a></p>

CV37 9NW	
St John Ambulance	Telephone: 0844 770 4800
Warwickshire Local Welfare Scheme	Telephone: 0800 4081448 Email: <a href="mailto:warwickshirelocalwelfarescheme@warwickshire.gov.uk">warwickshirelocalwelfarescheme@warwickshire.gov.uk</a>
Women's Institute Warwickshire branch	Telephone: 01926 419998 Email: <a href="mailto:admin@wfi.co.uk">admin@wfi.co.uk</a>
WRVS Centre  22 Mulberry Street Stratford-upon-Avon CV37	Telephone: 01789 209210 Email: <a href="mailto:barry.parson@wrvs.org.uk">barry.parson@wrvs.org.uk</a>

## Health & Medical Information

Organisation	Contact Details
NHS Emergency	999
NHS Non-Emergency	111
<b>Doctors Surgeries</b>	
The Arden Medical Centre, Albany Road	01789 414942
Bridge House, Scholars Lane	01789 292201
Rother House, Alcester Road	01789 269386
Trinity Court, Arden Street	01789 292895
<b>Hospitals and Nursing Staff</b>	
Stratford-upon-Avon Hospital	01789 205831
Warwick Hospital	01926 495321
Walsgrave Hospital	02476 96 4000
Midwives/Nursing Staff/Health Visitors	Contact NHS Warwickshire
NHS Direct <a href="http://www.nhsdirect.nhs.uk">www.nhsdirect.nhs.uk</a>	0845 4647
NHS Warwickshire	01926 493491
<b>Pharmacies</b>	
Avon Pharmacy, Arden Street	01789 200920
Boots the Chemist Bridge Street	01789 202173
Maybird Centre	01789 297223
Lloyds Pharmacy, Rother Street	01789 292835
Morrisons Pharmacy	01789 267675
Rowlands Pharmacy, Rother House, Alcester Road	01789 297596
Stratford Pharmacy (Dennis Marks), High Street	01789 268746



Tesco Pharmacy	01789 307449
<b>Veterinary Surgeries</b>	
Arden Forest Vet Group, Guild Street	01789 292753
Avonvale Vet Centre, The Rosebird Centre, Shipston Road	01789 561010
Riverside Vet Centre, Loxley Road	01789 299455
The Ark, Birmingham Road	01789 261471

## Churches

Church	Details
Baptist Church  Payton Street Stratford-upon-Avon CV37 6UA	Telephone: 01789 414205
Heartlands Church  1a The Old Stables Brewery Street Stratford-upon-Avon CV37 0BQ	Telephone: 01789 297400
Holy Trinity Church  Old Town Stratford-upon-Avon CV37 6BG	Telephone: 01789 266316
Methodist Church  Old Town Stratford-upon-Avon CV37 6BG	Telephone: 01789 298835
Oasis Christian Centre  The Old Square Shottery Stratford-upon-Avon CV37 9HG	Telephone: 07970 869956
Our Lady of Peace & Blessed Robert Dibdale  c/o St Gregory's Priory Welcombe Road Stratford-upon-Avon CV37 6UJ	Telephone: 01789 292439
The Salvation Army Stratford-on-Avon Corps	Telephone: 01789 292729

Scholars Lane Stratford-upon-Avon CV37 6HE	
St Andrew's Church  Church Lane Shottery Stratford-upon-Avon CV37 9HQ	Telephone: 01789 293381
St Gregory the Great  Warwick Road Stratford-upon-Avon CV37 6UJ	Telephone: 01789 292439
St James  The Vicarage Alveston Stratford-upon-avon CV37 7QB	Telephone: 01789 292777
United Reformed Church  Rother Street Stratford-upon-Avon CV37 6LU	Telephone: 01789 268423

## Supermarkets

Supermarket	Details
Aldi  Canners Way, Stratford-upon-Avon CV37 0BJ	Telephone: 0844 406 8800
Marks and Spencer Simply Food  Birmingham Road Stratford-upon-Avon CV37 0HZ	Telephone: 01789 262865
Marks and Spencer Simply Food  Birmingham Road Stratford-upon-Avon CV37 0HZ	Telephone: 01789 262865
Morrisons  Alcester Road, Stratford-upon-Avon CV37 9DA	Telephone: 01789 267675

Sainsbury's Local  8 - 9 Bridge Street Stratford-upon-Avon CV37 6AB	Telephone: 01789 263465
Tesco Superstore  Birmingham Road Stratford-upon-Avon CV37 0HZ	Telephone: 03456 779641
Tesco Express  37-39 Banbury Rd Stratford-upon-Avon CV37 7HW	Telephone: 03456 757174
Waitrose  The Rosebird Centre Shipston Road Stratford-upon-Avon CV37 8LU	Telephone: 01789 263465

## Emergency Supplies and Specialists

Facility	Details
Morrisons  Operate a crisis purchase scheme – authority via Warwickshire Emergency Planning Unit	01789 267675  01926 412745 or mobile 07867 520802
Tesco	01789 307400
Water Supplies and sewage treatment	Emergencies (24hrs). 0800 783 4444
<b>The inclusion of the following names does not imply a recommendation nor is the list exhaustive. An instant response is not guaranteed names are included purely as a guide to the resources available within the local community</b>	
<b>Plumbers</b>	
John Sheasby Heating and Plumbing	01789 268646
P N Oliver	01789 294135
<b>Electricians</b>	
A D Simmons	01789 750805
David M Barry Electrical Engineering	01789 268957
Eic Test & Maintenance Ltd	01789 262000
K D Field Limited	01789 298141
<b>Builders</b>	
Auto Services	01789 730413

Constable and Gadsby	01789 204529
Sibbasbridge Ltd	01789 205253
Smith Canham Ltd	01789 414173
Stonehall Construction Ltd	01789 262401
<b>Mechanics</b>	
A G P Vehicle Repairs	01789 292616
Halfords Autocentres Ltd	01789 292355
Welcombe Garage	01789 205572

## Neighbouring Parishes Contacts

Alderminster	Clerk Maria Norman	01789 450242
Atherstone on Stour	Clerk R Hawkins	01827 720829
Charlecote	Clerk Debbie Busby	debbiebusby@outlook.com
Clifford Chambers	Clerk Karen Parnell	01789 292968
Hampton Lucy	Clerk John Dunkerton	01789 842573
Loxley	Clerk Ms Karen Jones	01789 470066

## County and District Council Contacts

<b>Service</b>	<b>Telephone</b>
Warwickshire County Council	Office hours only 01926 410410
Emergency Planning Unit	Answer phone out of hours 01926 412580
County Emergency Centre	When operational 01926 412719
Environment & Economy Directorate: Highways Emergencies	During office hours: 01926 412515 Out of office hours via Police HQ 01926 415000
Duty Social Worker	Emergency line out of hours 01926 886922
Trading Standards	Advice line: 03454 040506 Animal Health issues: 01926 410410
Stratford-on-Avon District Council	01789 267575
During a major emergency Stratford-on-Avon District Council's Emergency Response Centre will be opened in order to co-ordinate responses. The Emergency Response Centre can be reached on 01789 260380 or 01789 260381. (NB: These numbers are unobtainable at all times the Centre is not in operation.	
Police Switchboard	01789 414111

Central Networks Emergency Line	0800 0568090
Gas Emergency Line	0800 111999
Environmental Agency: Floodline Emergency	0345 9881188 0800 807060
Severn Trent	0800 7834444
AA Roadwatch	0906 88 84322